



# AQUAGUARD MITIGATION

RESILIENCE STARTS HERE

Tarp. Dry. Rebuild.

**Let's turn your house back into a home!**

**Roofing Services:**

Free Inspections  
Drone Inspections  
Repairs and Replacements  
Commercial and Residential  
Shingle, tile, metal, and more!

**Emergency Services:**

Roof Tarping  
Water Mitigation  
Water Extraction  
Debris Removal  
Mold Prevention



Our Website



Reviews



**[AquaguardMitigation.com](http://AquaguardMitigation.com)**

**Roofing License: CCC1336511**



**AQUAGUARD  
MITIGATION**  
RESILIENCE STARTS HERE

LICENSED AND INSURED | CCC1336511

(904) 265-3720 AquaguardMitigation@Gmail.com

4600 Touchton Road E, Building 100 Suite 150 Jacksonville, FL 32246

**ROOF SERVICE AGREEMENT - CONTINGENCY ADDENDUM**

|                          |                      |
|--------------------------|----------------------|
| <b>Customer:</b>         | <b>Insurance:</b>    |
| <b>Address:</b>          |                      |
| <b>City, State, Zip:</b> | <b>Claim Number:</b> |
| <b>Phone:</b>            |                      |
| <b>Email:</b>            | <b>Date of Loss:</b> |

**By signing this agreement, the above named homeowner(s) and AquaGuard Mitigation LLC intend and agree to be bound by the following terms of this agreement:**

1) The owner(s) of the above address hereby inform AquaGuard Mitigation LLC that they have filed a claim with their insurance company which may cover the cost of the work outlined in the previously executed Roof Service Agreement. To the extent requested by the owner(s), Aquaguard Mitigation LLC will make reasonable attempts to meet with any representatives of the owner(s) insurance company to evaluate the damage and review the scope and cost of the necessary repair work. Aquaguard Mitigation LLC will submit detailed reports, relevant information, estimates, and supplement requests, as needed, directly to the insurance company as the project progresses. Owner(s) hereby direct AquaGuard Mitigation LLC to send this signed agreement directly to their homeowner's insurance and also directs their insurance company to review, in good faith, any reports, information, estimates, and supplement requests provided to them by Aquaguard Mitigation LLC and discuss these via phone, email, and text.

2) ~~In the event that the insurance company denies coverage and/or payment, either party may void the contract by providing written notice within 10 days without penalty.~~

3) This agreement is NOT an assignment as defined under Florida law. The owner(s) retain all rights to any insurance claims and proceeds except to the extent any such proceeds are paid by the insurance company as compensation for work performed by Aquaguard Mitigation LLC. In such case, the funds shall be paid directly to Aquaguard Mitigation LLC as the sole payee by the customer as they are received from the insurance company. Aquaguard Mitigation LLC's work under this agreement shall be limited to: (1) any approved roofing work required in connection with the insurance claim and (2) discussing and/or explaining a bid for construction, repair, or replacement of covered property for work already performed or to be performed by Aquaguard Mitigation LLC in accordance with Florida Statute §626.854. Aquaguard Mitigation LLC's only compensation for these services will be the funds paid for the work performed. Aquaguard Mitigation LLC will not take further action to adjust the insurance claim or serve as a public adjuster.

4) **Customer's Financial Obligation:** Owner's out-of-pocket financial obligation under this agreement shall be limited to: (1) the insurance policy deductible applicable to the claim initiated by the owner; (2) the cost of any upgrades requested by the owner in writing which are not covered by the insurance; (3) the cost of any work required in order to complete the scope of work where the insurance did not provide coverage such as rotted wood, or building code upgrades.

5) **DIRECTION TO PAY:** Owner(s), by entering into this agreement, expressly directs their homeowner's insurer to include Aquaguard Mitigation LLC as a payee on all payments issued by the homeowner's insurer for any work hereby performed by AquaGuard Mitigation LLC pursuant to this agreement. Owner(s) further instruct their homeowners insurer to remit such payments, where possible, directly to AquaGuard Mitigation LLC at:

4600 Touchton Road E, Building 100 Suite 150 Jacksonville, FL 32246

|  |   |                     |
|--|---|---------------------|
| <b>Homeowner Signature:</b>              | <b>Homeowner print name:</b>              | <b>Date Signed:</b> |
| <b>Company Representative Signature:</b> | <b>Company Representative Print name:</b> | <b>Date Signed:</b> |



**LICENSED AND INSURED | CCC1336511**  
**(904) 265-3720    AquaguardMitigation@Gmail.com**  
**4600 Touchton Road E, Building 100 Suite 150 Jacksonville, FL 32246**

## ROOF SERVICE AGREEMENT - CONTINGENCY ADDENDUM

|                          |                      |
|--------------------------|----------------------|
| <b>Customer:</b>         | <b>Insurance:</b>    |
| <b>Address:</b>          | <b>Claim Number:</b> |
| <b>City, State, Zip:</b> |                      |
| <b>Phone:</b>            |                      |
| <b>Email:</b>            | <b>Date of Loss:</b> |

**By signing this agreement, the above named homeowner(s) and AquaGuard Mitigation LLC intend and agree to be bound by the following terms of this agreement:**

**1)** The owner(s) of the above address hereby inform AquaGuard Mitigation LLC that they have filed a claim with their insurance company which may cover the cost of the work outlined in the previously executed Roof Service Agreement. To the extent requested by the owner(s), Aquaguard Mitigation LLC will make reasonable attempts to meet with any representatives of the owner(s) insurance company to evaluate the damage and review the scope and cost of the necessary repair work. Aquaguard Mitigation LLC will submit detailed reports, relevant information, estimates, and supplement requests, as needed, directly to the insurance company as the project progresses. Owner(s) hereby direct AquaGuard Mitigation LLC to send this signed agreement directly to their homeowner's insurance and also directs their insurance company to review, in good faith, any reports, information, estimates, and supplement requests provided to them by Aquaguard Mitigation LLC and discuss these via phone, email, and text.

**2) In the event that the insurance company denies coverage and/or payment, either party may void the contract by providing written notice within 10 days without penalty.**

**3)** This agreement is NOT an assignment as defined under Florida law. The owner(s) retain all rights to any insurance claims and proceeds except to the extent any such proceeds are paid by the insurance company as compensation for work performed by Aquaguard Mitigation LLC. In such case, the funds shall be paid directly to Aquaguard Mitigation LLC as the sole payee by the customer as they are received from the insurance company. Aquaguard Mitigation LLC's work under this agreement shall be limited to: (1) any approved roofing work required in connection with the insurance claim and (2) discussing and/or explaining a bid for construction, repair, or replacement of covered property for work already performed or to be performed by Aquaguard Mitigation LLC in accordance with Florida Statute §626.854. Aquaguard Mitigation LLC's only compensation for these services will be the funds paid for the work performed. Aquaguard Mitigation LLC will not take further action to adjust the insurance claim or serve as a public adjuster.

**4) Customer's Financial Obligation:** Owner's out-of-pocket financial obligation under this agreement shall be limited to: (1) the insurance policy deductible applicable to the claim initiated by the owner; (2) the cost of any upgrades requested by the owner in writing which are not covered by the insurance; (3) the cost of any work required in order to complete the scope of work where the insurance did not provide coverage such as rotted wood, or building code upgrades.

**5) DIRECTION TO PAY:** Owner(s), by entering into this agreement, expressly directs their homeowner's insurer to include Aquaguard Mitigation LLC as a payee on all payments issued by the homeowner's insurer for any work hereby performed by AquaGuard Mitigation LLC pursuant to this agreement. Owner(s) further instruct their homeowners insurer to remit such payments, where possible, directly to AquaGuard Mitigation LLC at:

**4600 Touchton Road E, Building 100 Suite 150 Jacksonville, FL 32246**

|  |   |                     |
|--|---|---------------------|
| <b>Homeowner Signature:</b>              | <b>Homeowner print name:</b>              | <b>Date Signed:</b> |
| <b>Company Representative Signature:</b> | <b>Company Representative Print name:</b> | <b>Date Signed:</b> |



LICENSED AND INSURED | CCC1336511  
 (904) 265-3720 AquaguardMitigation@Gmail.com

4600 Touchton Road E, Building 100 Suite 150 Jacksonville, FL 32246

**ROOF SERVICE AGREEMENT**

|                   |               |
|-------------------|---------------|
| Customer:         | Insurance:    |
| Address:          |               |
| City, State, Zip: | Claim Number: |
| Phone:            |               |
| Email:            | Date of Loss: |

**SCOPE OF WORK**

|                         |                          |  |
|-------------------------|--------------------------|--|
| Roof Type:              | Brand:                   | Style:   |
| Roof Color:             | Vent Color:              | Drip Edge Color:   |
| Underlayment type:      | Square Count With Waste: | Predominant Pitch:   |
| Gutter Length:          | Gutter Color:            | Gutter Attachment style:   |
| Stories:                | Valleys:                 | Satellite dish:  |
| Water heater solar:     | PV electric solar:       | Pool Solar:  |
| Skylights:              | Roof to wall flashing:   | Chimney Flashing:  |
| Ridge vent LF:          | Siding type:             | Chimney Siding:  |
| Off-ridge vents:        | Pipe Boots:              | Goosenecks:  |
| Power Mast:             | Other Accessories:       | Flat roof: YES / NO  |
| Material Drop Location: | Dumpster Location:       | Workmanship: 3 year / 5 year<br>(Peel and stick required for 5 year) |

ADDITIONAL COSTS MAY BE INCURRED DUE TO NECESSARY CODE UPGRADES SUCH AS RENAILING DECK SHEATHING. UP TO TWO SHEETS OF PLYWOOD INCLUDED. OWNER IS RESPONSIBLE FOR ANY ADDITIONAL WOOD COSTS AT \$90 PER SHEET OF PLYWOOD AND \$8 FOR OTHER LUMBER.

Additional scope/notes:

---



---



---



---



---

Down Payment: \$                      Due at Start of Work: \$                      Due at completion: \$

|                 |                       |  |
|-----------------|-----------------------|--|
| First check: \$ | Remaining Balance: \$ | Agreed Price: \$<br><br>Plus any additional supplements and permit fees paid by insurance company. |
| Check number:   | Check Number:         |  |
| Date Received:  | Date Due:             |  |

The above prices, specifications, and conditions are satisfactory and are hereby accepted. By signing this agreement, the undersigned "owner" hereby authorizes the work to be performed as outlined above and payment will be made pursuant to the terms on the reverse side of this form. You also hereby specifically represent to Aquaguard Mitigation LLC that you have the authority to authorize work on this property as one of the following: (1) The actual owner on their own behalf, (2) As an insured under the policy that is covering the work, or (3) As a joint owner of the property listed above with the express authority of any other joint owners.  
 A contractor may not directly or indirectly engage in any of the following practices: Offering to a residential property owner a rebate, gift, gift card, cash, coupon, waiver of any insurance deductible, or any other thing of value in exchange for (1) Allowing the contractor to conduct an inspection of the residential property owner's roof, or (2) Making an insurance claim for damage to the residential property owner's roof.

**TERMS AND CONDITIONS ON REVERSE**

|                                   |                                    |              |
|-----------------------------------|------------------------------------|--------------|
| Homeowner Signature:              | Homeowner print name:              | Date Signed: |
| Company Representative Signature: | Company Representative Print name: | Date Signed: |



A new roof is a big investment—but it doesn't have to be stressful. At AquaGuard Mitigation, we're here to make the process clear, simple, and worry-free. Here's what to expect:

## Our Next Steps

### Permitting

We'll pull the necessary permits to begin the project.

### Materials

We'll order the materials and the dumpster to be delivered the day before the project is scheduled.

### Delivery

Materials will be loaded directly on the roof or in the driveway. The dumpster will be placed in the driveway closest to the home.

### During the Build

The crew will arrive early to start on the build. We will have the permit ready and begin tear-off - this is an active construction site. It will be loud!

### After the Build

We schedule the dumpster for pick-up.

Using magnets will help us pick up nails from around the jobsite, **but we may miss some**. Any additional debris is removed at this time.

## What We Need From You

→ We may need your signature on some documents to apply for the permit. We will also need a photo copy of your ID.

→ Time to pick your favorite material colors! If you're in an HOA, you will need to submit your chosen colors for approval. The earlier you submit, the better.

Pro Tip: Selecting three or more colors can help you avoid resubmitting if one of your choices is not approved.

→ Please clear the driveway before delivery and move any vehicles out of the garage if needed. The dumpster may block access to vehicles in the garage until the project has been completed.

→ The permit will be taped in a conspicuous place, such as a door or window. Please, **DO NOT REMOVE THE PERMIT** until the final inspection has passed.

Please take caution when walking around your home as there will be debris.

→ The final inspection may not be completed immediately following the end of production. Please wait for confirmation that the final has passed before removing the permit.

Once done, enjoy your new roof!



FULL RESTORATION

# Aquaguard MITIGATION

GOT A ROOF LEAK? WE OFFER 24/7  
ROOF REPAIRS & EMERGENCY ROOF  
TARPING.

We can stop your roof leak and help  
turn your house back into a home.

**904-265-3720**

## Free Roof Inspections

- ✓ Licensed & Insured
- ✓ Trusted & Experienced
- ✓ Top-tier Materials



24/7 Emergency  
Services



Typically on-site  
Within 48 Hours



Tailored Services to  
Meet Your Needs



Transparent &  
Honest Pricing



**ROOF TARPING**



**WATER MITIGATION**



**FULL RESTORATION**

Aquaguard Mitigation is a licensed roofing contractor specializing in residential and commercial roof repairs, replacements, and installations. We also provide emergency roof tarping and expert water mitigation services to protect your property from further damage.

Find us on our socials @aquaguard\_mitigation



**AQUAGUARD  
MITIGATION**

RESILIENCE STARTS HERE

Lic # CCC1336511



# AQUAGUARD MITIGATION

RESILIENCE STARTS HERE

## Tips to Prepare Before a Tropical Storm or Hurricane



### Assemble an Emergency Kit:

Pack water, non-perishable foods, batteries, and flashlights.



### Prepare Your Home:

Secure doors and windows with panels or adhesive tape. Bring loose outdoor items, like patio furniture, inside.



### Protect Critical Documents:

Store your important paperwork in waterproof bags and move them to higher places.



### Plan Your Evacuation Route:

Determine safe routes and locate shelters. Plan for your pets, most local shelters do not permit them.



### Charge Up:

Keep your devices charged to stay informed of any changes to the storm's location and intensity.



### Relocate Vehicles:

Move your car into your garage or another safe location. Consider accessibility to the vehicle.



## How Can We Help?

Give us a call, and we'll come inspect your home before a storm to document the condition of your property - this will help us assess potential risks and inform you of any existing damage.

We'll set up a time to come back for a post-storm inspection to identify any new damage that may have occurred.

### Storm Resources:

National Hurricane Center (NHS):  
<https://www.nhc.noaa.gov/>

National Weather Service (NWS):  
<https://www.weather.gov/>

Florida Disaster - Shelter Locator:  
<https://www.floridadisaster.org/planprepare/shelters/>

Red Cross - Disaster Relief:  
<https://www.redcross.org/about-us/our-work/disaster-relief.html>



Stay safe and learn more by visiting: [www.AquaguardMitigation.com](http://www.AquaguardMitigation.com)

Or give us a call at: (904) 265-3720

Lic #: CCC1336511



**AQUAGUARD  
MITIGATION**  
RESILIENCE STARTS HERE



(904) 265-3720



[AquaguardMitigation@gmail.com](mailto:AquaguardMitigation@gmail.com)



[www.aquaguardmitigation.com](http://www.aquaguardmitigation.com)

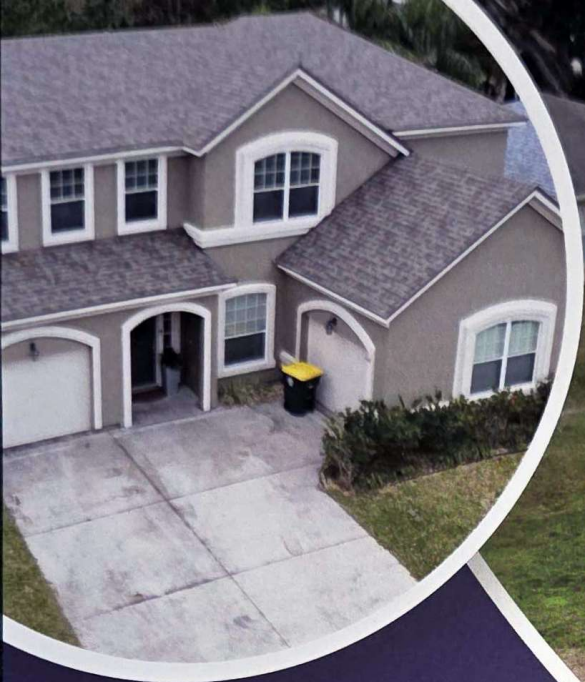
At Aquaguard Mitigation, we've built our reputation on reliable, timely, and high-quality services that you can trust. We're not just roofers; we offer comprehensive solutions with tarping, water mitigation, and extraction services to address both the source and its effects.

Whether you're dealing with the aftermath of one of our many storms or you've been planning to do a full roof replacement, Aquaguard Mitigation is here to provide skilled service with integrity and precision. We believe every property deserves to be protected the right way—starting with quality, honesty, and a team that truly cares.

We are large enough to handle the job but small enough to care about every single project. We know how stressful it can be to have a roof leak or other damage, so we treat your property like it's our own. We're dedicated to delivering peace of mind when it's needed most. We look forward to the opportunity of working with you and helping you turn your house back into a home!

Sincerely,

*The Aquaguard Mitigation Team*



# Standard Warranties

- **50-year** manufacturer limited lifetime warranty
- **25-year** algae and stain resistance warranty
- **15-year** blow-off coverage
- **10-year** TRUprotection material guarantee
- **5-year** workmanship warranty for peel-and-stick underlayment
- **3-year** workmanship warranty for synthetic underlayment

At AquaGuard Mitigation, we're proud to install Owens Corning—trusted for their strength, curb appeal, and superior weather protection. Whether you're dealing with storm damage or planning a complete roof replacement, we make sure your new roof is built to last.

We don't just install roofs—we **protect what matters most, and we stand behind every project with pride.**



Lic #: CCC1336511





✉ AquaguardMitigation@gmail.com  
🌐 www.AquaguardMitigation.com  
📞 904-265-3720  
📍 @Aquaguard\_Mitigation

## **Navigating Insurance Claims with Confidence**

### **1. Initial Consultation**

We begin with a free consultation to assess your needs and evaluate the condition of your home and roof.

### **2. Detailed Roof Inspection**

Next, we conduct a thorough inspection and provide a clear, informative consultation to discuss your roof's condition, your options, and the most practical next steps.

### **3. Insurance Claim Assistance**

We guide you through the often-complicated insurance claim process—offering expert support for damage related to hail, wind, storms, and more.

### **4. Repair or Replacement**

Once your claim is approved, we efficiently complete all necessary repairs or full replacements using premium materials that meet or exceed industry standards.

### **5. Final Inspection**

We finish with a comprehensive final inspection to ensure everything meets our high standards—and yours. Your satisfaction is our top priority.

## **Aquaguard Promise:**

While we don't file insurance claims on your behalf, we understand how overwhelming the process can be—especially after Florida's intense storms, hurricanes, and high winds. Our team is here to support you through the claims process. We will provide detailed reports and essential estimates for your insurance company for the duration of the project. Once your claim is approved, we'll provide expert repairs or replacement to restore your roof and protect your home with the highest-quality materials.



# Payment Options

We can accept payments via check, card, or ACH wire transfer.

## **PAYING WITH AN INSURANCE CHECK**

The insurance company will oftentimes issue a check with our name on it. In this scenario, any other parties on the check **need to sign it before** it is provided to us at Aquaguard Mitigation - we will be the final payee. If there is a mortgage company on the check, they **must** endorse it. Typically, they will provide their endorsement upon receiving copies of the insurance paperwork, including the approved scope of work. They may also request a copy of any relevant contracts or invoices. Each mortgage company has different procedures; please contact them directly to discuss their specific process.

If we are not on the check, please deposit the funds into your bank account. We can collect when the funds settle.

## **PAYING WITH A PERSONAL OR CASHIER'S CHECK**

Please make all checks payable to: Aquaguard Mitigation LLC

## **CREDIT/DEBIT CARD or ACH WIRE TRANSFER**

If you prefer to make a payment with a card, we can send you a secure payment link to process payments as needed. This link can also be used to process a wire transfer.

### **All checks can be mailed directly to us at:**

*Aquaguard Mitigation LLC  
4600 Touchton Rd E, Building 100 Suite 150  
Jacksonville, FL 32246*

Before sending any checks, please verify that **any other parties** on the check have endorsed it and that all information is accurate.

## **Payment Policy**

**We ask that all payments are made within 30 days from the date of this notice to avoid late fees and other charges. If payments are not possible within this period of time, please reach out via phone or email to discuss a resolution. Unless other payment terms have been agreed upon, all payments must be received within 30 days.**





# Homeowners Guide Deductibles

## What is a Deductible?

A deductible is the amount you, the homeowner, must pay out-of-pocket before your insurance coverage kicks in when you file a claim. It's a form of cost-sharing between you and your insurer.

## Types of Deductibles

Flat Dollar Deductible - A fixed amount (e.g., \$1,000) per claim.

Percentage Deductible - A percentage of your home's insured value. Common for high-risk perils (e.g., hurricanes). Example: 2% of a \$300,000 insured home = \$6,000 deductible.

## When Does a Deductible Apply?

You pay a deductible each time you file a claim for damages covered by your policy.

### Example:

The claim has an approved total of \$8,000 and you have a \$1,000 deductible.

Insurance pays \$7,000, you pay \$1,000 - this is how you meet the approved total. Your insurance may split the portion they pay into multiple payments or increase the total covered amount. Your out-of-pocket remains \$1,000.

**It is illegal not to pay your deductible, and any contractor willing to not collect or pay your deductible is knowingly committing insurance fraud:**

## Florida Statute 817.234(7)(d)

A contractor, or a person acting on behalf of a contractor, may not knowingly or willfully and with intent to injure, defraud, or deceive, pay, waive, or rebate all or part of an insurance deductible applicable to payment to the contractor, or a person acting on behalf of a contractor, for repairs to property covered by a property insurance policy. A person who violates this paragraph commits a third-degree felony, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.



Phone: (904) 265-3720

Web: [www.aquaguardmitigation.com](http://www.aquaguardmitigation.com)

Lic #: 1336511



# Homeowners Guide To Deductibles

## What is a Deductible?

A deductible is the amount you, the homeowner, must pay out-of-pocket before your insurance coverage kicks in when you file a claim. It's a form of cost-sharing between you and your insurer.

## Types of Deductibles

Flat Dollar Deductible - A fixed amount (e.g., \$1,000) per claim.

Percentage Deductible - A percentage of your home's insured value. Common for high-risk perils (e.g., hurricanes). Example: 2% of a \$300,000 insured home = \$6,000 deductible.

## When Does a Deductible Apply?

You pay a deductible each time you file a claim for damages covered by your policy.

### Example:

The claim has an approved total of \$8,000, and you have a \$1,000 deductible.

Insurance pays \$7,000, you pay \$1,000 - this is how you meet the approved total. Your insurance may split the portion they pay into multiple payments or increase the total covered amount. Your out-of-pocket remains \$1,000.

**It is illegal not to pay your deductible, and any contractor willing to not collect or pay your deductible is knowingly committing insurance fraud:**

## Florida Statute 817.234(7)(d)

A contractor, or a person acting on behalf of a contractor, may not knowingly or willfully and with intent to injure, defraud, or deceive, pay, waive, or rebate all or part of an insurance deductible applicable to payment to the contractor, or a person acting on behalf of a contractor, for repairs to property covered by a property insurance policy. A person who violates this paragraph commits a third-degree felony, punishable as provided in s. 775.082, s. 775.083, or s. 775.084.



Phone: (904) 265-3720

Web: [www.aquaguardmitigation.com](http://www.aquaguardmitigation.com)

Lic #: 1336511